



## TERMS AND CONDITIONS

- In order to get the best results please ensure the property is cleaned and kept in a staged condition prior to the photographer arriving on site.
- \*\*We are stating this with the best intentions of giving you the best possible product. This is an issue and a variable that is very hard for the photographer to control when he arrives on site\*\*
- An unprepared home not only disrupts the photographer's workflow but also causes delays, it rushes them, is distracting, and makes photo angles very hard to compose properly.
- Please please do not depend on the photographer to clean up or recommend cleaning tips or move things around in the property when on site.
- They are on a tight schedule with 3-5 shoots per day and need to focus on photography and composition. Some photographers will give minor suggestions based on time and home décor experience they have but \*\*please do not depend on them for it please\*\*
- Realtors and Air Bnb hosts, we highly recommend being at the property an hour before the photography shoot in order to ensure it is kept in proper marketable condition.
- If you need any tips on how to keep your property prepared follow the guidelines we provided or give us a call at 1-833-711-1AIR or 647-905-8001 or even email [sales@airunlimitedcorp.com](mailto:sales@airunlimitedcorp.com)
- Lastly, if you feel that the property will not be ready please feel free to call and rebook the shoot (If you need to cancel on the day off please call the photographer directly) it is a lot easier for you and our team to proactively correct an issue prior to the shoot as opposed dealing with it after the photoshoot is completed and images are delivered.
- Please advise any residents to make prior arrangements to be outside the property during the photo shoot so that our team members can work efficiently without any interruptions.

- Please bear in mind that our photographers conduct multiple photography packages a day and having an uninterrupted photoshoot is important for our on-time performance and scheduling.
- All our package prices cover up to 3000 sqft (finished basement included) please get a custom quote if your property size exceeds this square footage. Additional charges may apply if the property is found to be over 3000 sqft at the time of the photoshoot.
- Our delivery times for HDR Photography are 24 hours after the photographer completes the photo shoot and all other media are delivered in within 48 hours. We always do our best to deliver your content as soon as possible.
- If you have any questions or concerns please feel free to contact us at any time.